



2311 S. Industrial Hwy,
ANN ARBOR, MI 48104
(734) 665-9111

Preferred Customer Service Agreement

Residential Air Conditioners

Hutzel Company will provide the following services to our preferred Customer Service Agreement holders:

Maintenance Inspection: A complete and careful inspection and cleaning of your equipment, to ensure optimum safety and operation. Clean condenser coils if required.

Parts: Replacement or repair of parts listed below at no cost beyond the cost of this agreement.

Labor: Priority emergency service for one year for the services covered by this agreement at no cost beyond the cost of this agreement.

This agreement covers residential air conditioners:

Specific parts covered by this plan are as follows:

Relays • capacitors • up to 2 lbs. of refrigerant • fuses • fan motors (up to 1/3 horsepower) • refrigerant dryer • crank case heater • control wiring • standard thermostat • thermostatic expansion valve • capillaries

Qualifications and Limitations to our Service Agreement

(Please read carefully)

Hutzel Company reserves the right to reject any agreement covering equipment that is found upon inspection to be obsolete, in poor repair, or in otherwise unsatisfactory condition.

Coverage under this agreement is limited to units of 60,000 BTU or smaller. Leaks in or failure of compressors, evaporator coils, condenser coils, or refrigerant piping are **NOT** covered by this plan. Should a failure occur in any of these components of the system or furnace not covered under this agreement, repairs will be made at our regular fees for time and material.

Hutzel Company will endeavor to render prompt and efficient service under this agreement, but it is expressly agreed that Hutzel Company shall in no event be liable for damage or loss by delay or any loss arising out of the performance of this agreement.

We cannot assume responsibility for failures during our maintenance inspection.

No service will be rendered under this agreement if the customer has a past due account.