



2311 S. INDUSTRIAL HIGHWAY  
 ANN ARBOR, MICHIGAN 48104  
 Phone (734) 665-9111  
 Fax (734) 665-9238

April, 2011

Dear Valued Customer,

Re:

We are pleased to offer you an opportunity to join a growing list of our "Preferred Customers" who, for the past 40 years, have experienced the safety, security, and cost savings of the Hutzel "Preferred Customer" program. One of our expert servicemen will come to your home, inspect, clean and adjust your heating, cooling and hot water equipment, and be "on call" throughout the year. Our service agreement not only assures you of an annual maintenance inspection but also provides a full year of service for covered repairs at no additional cost.

This means that you will receive a thorough maintenance check for each covered piece of equipment, priority service in any weather should there be a failure and cost free repairs should any covered parts fail due to normal operation. The agreement period is from May 1, 2011 to April 30, 2012. This agreement is available to you at the cost listed below. If you need assistance in identifying your equipment or have any questions regarding the "Preferred Customer Agreement," please give us a call.

To enroll in our program, all you need to do is fill in the information below, and return this agreement with your payment.

YES, I would like to purchase the service agreements (terms enclosed) for the following equipment at the indicated price:

	<u>PER UNIT</u>
<input type="checkbox"/> Gas Forced Air Furnace, Steam or Hot Water Boiler	\$194.00
<input type="checkbox"/> Air Conditioner (does not include window units)	\$199.00
<input type="checkbox"/> Water Heater (when included with furnace or boiler service agreement)	\$ 41.00
<input type="checkbox"/> Power Vent or Tankless Water Heater ([PVC Vented] when included with furnace or boiler service agreement)	\$ 85.00
<input type="checkbox"/> Replacement of Humidifier pad (must be done at time of inspection)	\$ 35.00
<input type="checkbox"/> Replacement of Space-Gard type media (must be done at time of inspection)	\$ 60.00

Maintenance Inspection Only - No Service Agreement Coverage.

<input type="checkbox"/> Air Conditioner (does not include window units)	\$109.00
<input type="checkbox"/> Furnace or Boiler	\$109.00
<input type="checkbox"/> Replacement of Humidifier pad (must be done at time of inspection)	\$ 35.00
<input type="checkbox"/> Replacement of Space-Gard type media (must be done at time of inspection)	\$ 60.00

Sign below and return this agreement to us along with your full payment. The enclosed qualifications and limitations should be read over carefully and kept for your reference.

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date

Email address (please print) \_\_\_\_\_